



R.D. EXCELLENT SERVICES PVT. LTD

A GROUP OF SECURITAS

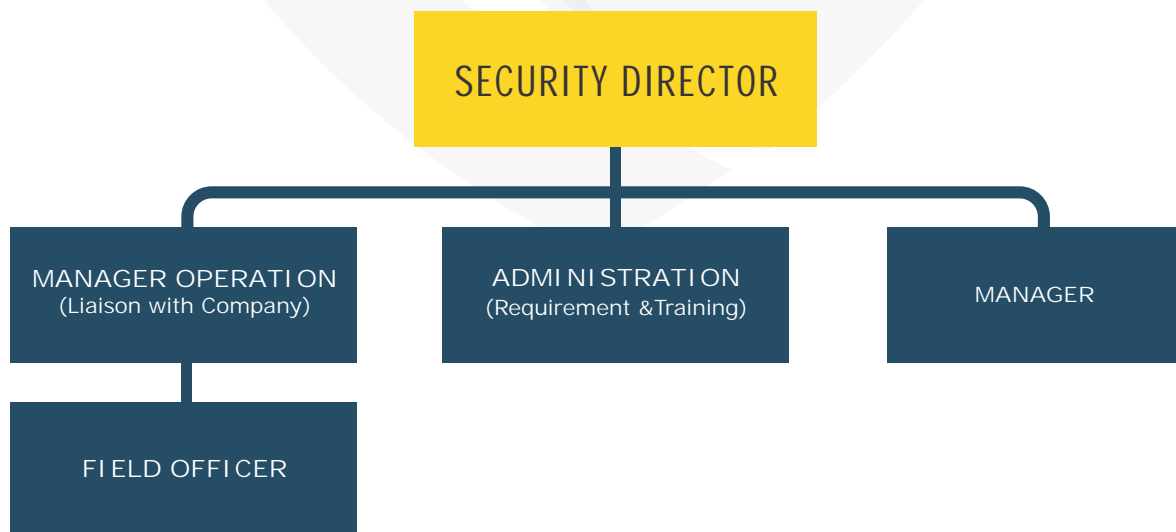


R.D. EXCELLENT SERVICES PVT. LTD

OVERVIEW

- INTRODUCTION
- OUR CORE VALUE
- OUR MISSION
- OUR VISION
- WHY YOU CHOOSE US AND WHAT EXPECTATIONS FROM US
- ACCREDITATION
- OUR CLIENT
- COMPLIANCE
- OUR SECURITY PERSONNEL AND EQUIPMENT
- OTHER PROPOSAL
- CLEANING MACHINE AND EQUIPMENT
- FINANCIAL STATUS
- CONTACT US

ORGANIZATION CHART



INTRODUCTION

THE GOAL OF RDE IS TO OFFER OUR VALUABLE CLIENTS A TOTAL SECURITY SOLUTION FROM A SINGLE SOURCE. TO SEE THIS, WE STARTED OUR JOURNEY IN 2008 WITH A MISSION OF PROVIDING SOCIAL SECURITY SERVICE WITH THE NAME OF **R. D. ENTERPRISES (RDE)** AS A PARTNERSHIP FIRM AND WITH IN FEW YEARS THE FIRM HAS GROWN FROM 10 EMPLOYEES TO 1200+ EMPLOYEES NOW. WE BELIEVE IN SECURITY SERVICE WITH A HUMAN TOUCH TO OUR CLIENT. TO GROWING, OUR FIRM CONVERTED INTO A PRIVATE LIMITED COMPANY FROM **RDE** TO **RDESPL (R. D. EXCELLENT SERVICES PRIVATE LIMITED)**. NOW WE ARE LEADING WITH THE SAME.

WE VIEW OUR CONTRACT WITH CLIENTS AS AN EXCELLENT OPPORTUNITY TO DEMONSTRATE OUR PROFESSIONALISM AND WORLD CLASS OF SERVICE, FROM MANAGEMENT WITHIN THE OFFICE AS WELL AS SECURITY GUARDS OUT ON THE FIELD.

RDESPL PROVIDES A MANAGED SECURITY SERVICE THAT PROTECTS YOUR WELLBEING, AS WELL AS YOUR ASSETS, THEREBY REDUCING LOSS THROUGH THEFTS OR DAMAGES, AND ACHIEVING A SAFER WORKING & LIVING ENVIRONMENT.

OUR CORE VALUES

QUALITY SERVICES

IT IS OUR FORTE TO PROVIDE HIGH CALIBRE SECURITY AND HOUSEKEEPING TO OUR CLIENTS.

AUTHENTICITY

IN ORDER TO BUILD ETERNAL RELATIONSHIP WITH OUR CLIENTS WE KEEP OUR SERVICES AWAY FROM SPURIOUS CLAIMS AND COMMITMENTS WE ALWAYS PROVIDE 100% AUTHENTIC SERVICES.

FEEDBACK TO ACTION MECHANISM

IT IS OUR BELIEF THAT PROPER FEEDBACK MECHANISM HELPS US TO NOT ONLY ENHANCE OUR SERVICES BUT ALSO USE THE FEEDBACK PROVIDED BY OUR CUSTOMERS AS BASE FOR DEVELOPING OUR FUTURE SERVICES AND RECTIFY THE DEVIATIONS IN THE EXISTING SERVICES

OUR MISSION

Our carefully selected Executive Board and Operations Management Team are both comprised of national and international experts who understand the Indian environment, particularly the security challenges businesses and families face on a daily basis. Managing these challenges and providing a safe environment, whether it is for your home or your business, is our core business.



OUR VISION



We believe in security with a human touch. Therefore, we aim to provide industry-leading security solutions while promoting a business culture founded on dedication, development, effectiveness, innovation respect, teamwork and trust. Based on these company values, we endorse empowerment as a way to improve the quality of life of both our clients and our employees.

WHY YOU CHOOSE OUR SERVICES AND WHAT EXPECTATIONS FROM US

STRICT RECRUITMENT AND PROFESSIONAL TRAINING

WE PROVIDE NOT ONLY WITH AN INDEPENDENT, WELL TRAINED AND HIGHLY MOTIVATED SECURITY TEAM TO CARRY OUT DAY TO DAY ROUTINE FUNCTIONS, BUT ALSO MAKE AVAILABLE A POOL OF SKILLED RESOURCES TO ACT IN SUPPORT OF THEM WHEN NECESSARY.

ALL OF THE SECURITY GUARDS HIRED, MUST HAVE COMPLETED THE BASIC SECURITY GUARD TRAINING PROGRAM RECOGNIZED BY THE PASARA AND OUR COMPANY GRANTED LICENSE BY THE GOVT. UNDER THE PRIVATE SECURITY AGENCY REGULATION ACT 2005 AND RULES FRAMED THEREIN.

THROUGH STRICT RECRUITMENT PROCESS WE ENSURE THAT OUR SECURITY STAFF AND OTHER STAFF ARE IN GOOD HEALTH AND PHYSICALLY FIT, MATURE AND RESPONSIBLE, WITH NO CRIMINAL OFFENCE AND HAVE A SOUND SECURITY KNOWLEDGE AND EXPERIENCE.

CLEANLINESS

THE FIRST AND THE FOREMOST WE ASSURE YOU PERFECT CONVIVIAL ENVIRONMENT AND CLEANLINESS AS PER THE STANDARDS OF

QUICK RESPONSE TEAM

IN CASE OF ANY DISCREPANCIES OR INCONSISTENCY IN SERVICES WE VOW OF A QUICK RESPONSE TEAM TO RESOLVE THE MATTER AS SOON AS POSSIBLE

SWIFT RESPONSE TO GREIVANCES

WE ALWAYS TRY TO MOVE ONE STEP AHEAD OF OUR CLIENTS EXPECTATIONS HOWEVER IN CASE OF ANY DISSATISFACTION IN SERVICES (THOUGH WE GIVE NO OR VERY LITTLE CHANCE OF DISSATISFACTION). OUR CLIENT GREIVANCE REDRESSAL TEAM ASSURES THAT OUR VALUABLE CLIENTS GET QUICK

RECTIFICATION AND TREATMENT OF SUCH DISSATISFACTION

SATISFACTION GUARANTEED

YES, IT IS OUR FUNDAMENTAL VALUE. WE TREAT OUR CLIENTS AS KING AND ALWAYS TRY TO INNOVATE AND AMELIORATE THE SERVICES TO GIVE THEM THE BEST SATISFACTION EVERYTIME

ISO CERTIFICATE



OHSAS 18001:2007



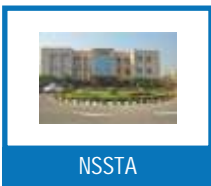
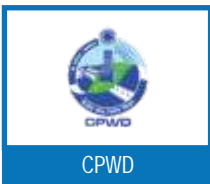
ISO 18788:2015



ISO 9001:2015

OUR 100% SATISFIED CLIENT

RDESPL HAS BEEN PROVIDED QUALITY SECURITY SERVICES AND FACILITY MANAGEMENT SERVICES TO HIGH PROFILE INDIVIDUAL, CORPORATE CLIENTS , GOVT. SECTOR AND OTHER INSTITUTIONS IN DELHI AND ALL OVER INDIA. TO VIEW SOME OF OUR VALUABLE 100 % SATISFIED CLIENTS, PLEASE REFER TO OUR CLIENT LIST FOR MORE DETAILS.



OUR SECURITY PERSONNEL AND EQUIPMENT



METAL DETECTOR



SEARCHING MIRROR SECURITY



SEARCHING LIGHT



WALKY TALKY



ARMS SECURITIES

OTHER PROPOSAL

MANPOWER SERVICES

PROVIDING SKILLED STATFF TO GOVT. DEPARTMENT, PRIVATE SECTOR AND OTHER INSTITUTIONS FROM 2008



FACILITY MANAGEMENT SERVICES

PROVIDING HIGH CALIBRE HOUSEKEEPING SERVICES IN MORE THAN 40+ SCHOOL, GOVT. DEPARTMENT, PRIVATE SECTOR AND OTHER INSTITUTION FROM 2008.



FINANCIAL STATUS

- ACHIEVED Rs. 26 + CRORE TURNOVER FROM SECURITY ,HOUSEKEEPING & MANPOWER SERVICES IN 2018-19
- Rs. 50 + CRORE ANTICIPATED TURNOVER IN UPCOMING FINANCIAL YEARS.



COMPLIANCE



The International Standard for Operating 9001:2015's objective is to provide quality management system. RDES is ISO 9001 certified.



The International Standard for Operating 18788:2015's objective is to provide quality management system. RDES is ISO 9001 certified.



The International Standard for Operating 18001: 2007's objective is to provide Occupational Health & Safety Management System. RDES is ISO 18001 certified.



The Indian Government Organization EPFO objective is to provide Provident Fund Facility to Employees. RDES is Registered with EPFO.



The Indian Government Organization ESIC objective is to provide Insurance Facility to Employees. RDES is Registered with ESIC.



The Indian Government Organization ITO objective is to check Legal financial status of companies. RDES is Registered with PAN/TAN.



The Indian Government Organization MSME objective is to give preference to Micro and small organizations to serve first. RDES is registered with MSME.



The Indian Government Organization GST objective is to check Tax status of companies. RDES is Registered with PAN/TAN.

CLEANING MACHINE AND EQUIPMENT

World Class Machinery and tools facilitate spotless cleaning and extend highly satisfaction Services to or clients



**COMET(EUREKA FORBES)
HIGH JET PRESSURE MACHINE**



**TMB (EUREKA FORBES)
SINGLE DISC SCRUBBER MACHINE**



**KARCHER
WALK BEHIND SCRUBBER**



**KARCHER WET AND DRY
VACUUM CLEANER**



**KARCHER
MANUAL SWEEPER**




**KARCHER COLD WATER
HIGH PRESSURE MACHINE**



R.D. EXCELLENT SERVICES PVT. LTD



 B - 308, G.D. Colony Mayur Vihar Phase - 3,
Behind Shiv Mandir, Delhi - 110096

 +91 - 8929640397, 9818927771

 rde097@gmail.com
rde7771@gmail.com
info@rdexcellentservices.com

 www.rdexcellentservices.com

R.D. EXCELLENT SERVICES PVT. LTD